

Much Wenlock & Cressage Medical Practice – Managing the Coronavirus Outbreak

We are temporarily changing how we work at the Practice to protect our patients, particularly those at greatest risk, and staff.

APPOINTMENTS

We will be moving away from face to face appointments and will replace these with electronic communication methods such as E-Consult and a telephone triage system.

E-consult can be accessed via our Practice website www.muchwenlockmp@nhs.net

Please **DO NOT ATTEND THE PRACTICE** unless you have spoken to a member of staff about your appointment and been advised to attend by a clinician.

We are increasing our capacity to deal with electronic consultations and telephone calls.

We will be reducing the number of blood tests that we undertake to only those absolutely necessary and will suspend ear irrigations and ambulatory blood pressure monitoring for the time being. We will continue to offer leg ulcer dressings, cervical screening, child immunisations, flu and pneumonia vaccinations and also essential reviews.

If you have any symptoms of concern, specifically a high temperature and/or new persistent cough DO NOT CONTACT THE PRACTICE – Contact 111 via 111.nhs.uk for advice and guidance.

MEDICATIONS:

Ordering:

The easiest way to order medication is via Patient Access, if you are registered. Alternatively call the Practice between 10:30 and 12.00 daily.

Please note that we are unable to prescribe more than one month's supply of medication at a time.

Collections:

Much Wenlock – prescriptions will be sent to Much Wenlock Chemist, High Street, Much Wenlock. Alternatively if you provide the Practice with stamped addressed envelopes we can post scripts to you, however we can take no responsibility for the loss of any prescriptions through the postal system.

Cressage – when collecting medication from Cressage dispensary please keep a distance of 2 metres away from the next person and wait outside the building if there are more than 2 people waiting. Please keep a safe distance from the hatch itself.

If you would like to collect medications on behalf of a vulnerable friend or neighbour please ask them to complete a consent form to enable you to do this (available on line or from Reception). This will help reduce the footfall of patients walking into the building and reduce the risk of infection.

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If you are unable to obtain your medication or prescriptions please contact the Practice.

The guidance on the corona virus is changing daily; please review the latest information on www.nhs.uk

We hope to return to normality as soon as we possibly can.

Thank you for your support.